Release Notes Axiom Financial Planning Version 2019.4



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Summary

Syntellis is pleased to announce the 2019.4 release of Axiom Financial Planning. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

Summary of the upgrade process:

- 1. **Review product release notes** Review this document to familiarize yourself with the new features and functionality.
- 2. **Schedule an installation date** Contact support@kaufmanhall.com or your implementation consultant, and they will confirm an installation period with you.
- 3. **Complete manual updates** After installing the upgrade, if needed, review any manual setup steps needed to enable features for this version.

Support

As always, we appreciate your commitment to Syntellis. If you have any questions about your upgrade, please contact us by logging into Axiom, navigating to the online help for your product, and clicking the **Axiom Support** link at the top of the home page.

Training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

• **Online help** - From the Main, Help, or Admin ribbon tab, click **Online Help**, and then select the product. Axiom Help opens in a new browser window.

NOTE: The online help will only open for products you are licensed to use.



Contextual help - Form/web-enabled features include contextual help directly within the user interface. This information provides a quick summary and/or instructions specifically related to the screen you are using. You can access this information by clicking the question mark in the upper right corner of the screen. For more detailed information, open Axiom Help by clicking Open Help at the top of the contextual help dialog.

Click to launch the product online help site Open Help >

Product upgrade notes

IMPORTANT: You must apply the Axiom 2019.4 upgrade before applying any 2019.4 Axiom product upgrades. Axiom upgrades are backwards compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2019.4 before the first product upgrade. Refer to the **Axiom 2019.4 Release Notes** and **Axiom Healthcare Suite 2019.4 Release Notes** for considerations before upgrading.

When upgrading to the 2019.4 version of Axiom Financial Planning, keep in mind the following:

- This product upgrade contains updated templates, calculation methods, updated drivers, and remediated defects.
- Syntellis delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any Syntellis delivered report that was moved to a new location will automatically move back to its original location.
- Syntellis product templates and calculation method libraries will be replaced.
- Product task panes will be replaced.
- Process definitions will not be replaced.
- Driver files will be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes, if required.

New features summary

This section includes a description of the new features and enhancements included in this release.

Transfer to Financial Planning utility enhancements

Improvements and additions to the Transfer to Financial Planning utility for the 2019.4 release include the following:

Assign defaults for Model and Node Type selections

You can designate columns in the DEPT table to use as the default sources for Model selection and Node Type selection on the Model & Node Selections page (page 9).

Two new options on the Configuration for Data Transfer page (page 4) let you select columns from the DEPT table.

NOTE: This screen is read-only if you selected Rolling Forecast as the source for any included years on page 2 of the utility.

| T p | | | ☆ ? |
|---|--|--|---|
| current operating year 2019 FP File group year FP2020 Configuration for Data Transf | DI CP TABLE: CP2020 F <mark>CT</mark> | < PREV | NEXT > |
| <mark>4</mark> | | | |
| Select data options | | | |
| Category | Selection | Notes | |
| Use Alternate Mapping for Balance Sheet Nodes? Management Reporting FTE Source Default DEPT Table Column for Model selection (optional) Default DEPT Table Column for Node Type selection (optional) | No ACCT ACCT ACCT ACCT ACCT ACCT ACCT ACC | Balance Sheet mapping will be based on DEPT.FPNode column. This option is only available Configure if Hours & Salary will be provided via Account or by Jobcode This option will Each drop-down contains a list of the of the contents from the designated column mapping selection in the DEPT table | le if selecting N :ted here selected here |
| Select NEXT > to continue | BudLocalAdmin2 BudLocalAdmin3 Campus CM_BMarkStatus | × | |

On the Model & Node Selections page, the Model and Node Type columns are pre-populated with entries from the DEPT table columns you selected on page 4.

| T P | | | | | | ☆ | ? |
|--------------------|-----------------|---|---------------------------------|--|---------------------------------------|----|------|
| CURRENT OP Mode | PERATING YEAR 2 | 2019 I FP FILE GROUP YEAR FF2020 I CP TABLE CF2020 E Selections 9 | | Model and Node T display defaults po DEPT table co | ype columns pulated from plumns | NĐ | (T > |
| Select | which no | des to include, which model you | ı want to save data to, and the | node type | | | + v |
| Include? | Node | FP Node | Node Description | Model (required) | Node Type (required) | | |
| | | ALL NODES | | • | | Ŧ | |
| | New | BS | BS | EMA Balance Sheet | В | • | ▲ |
| \checkmark | New | CPN_IncomeStatement | CPN_IncomeStatement | EPN Vacant MD 👻 | Support | • | A |
| \checkmark | New | EHS | EHS | Forecast - EHS Property M 👻 | NA | • | ▲ |
| \checkmark | New | EMC | EMC | Forecast - EMC Clinics 🗸 | NA | • | A |
| \checkmark | New | Exclude | Exclude | No Budget Depts 🗸 | | • | |
| \checkmark | New | MHS_BME | MHS_BME | EME Senior Care Centers 🔻 | Other | • | A |
| \checkmark | New | MHS_Clinics | MHS_Clinics | EPG Phys Clinic-West 🗸 | Other | | A |
| \checkmark | New | MHS_Elim | MHS_Elim | ELM Balance Sheet | BalSht | • | A |
| \checkmark | New | MHS_HealthSystem | MHS_HealthSystem | EHS Trust 💌 | Other | • | A |
| \checkmark | New | MHS_HomeHealth | MHS_HomeHealth | EMC Home Health -North 🛛 🔻 | Ancillary | • | A |
| \checkmark | New | MHS_IncomeStatement | MHS_IncomeStatement | EMC Balance Sheet | В | | A |
| \checkmark | New | MHS_MedBldg | MHS_MedBldg | EHS Bldg-West | Other | • | A |
| \checkmark | New | MHS_MMC | MHS_MMC | New Radiology Department 👻 | Support | • | ▲ |
| | New | MHS_MNC | MHS_MNC | ENC Balance Sheet | BalSht | | A |

When sourcing from the DEPT table, the utility pulls from the designated column the item that matches the node included in the transfer:

| Data Type String Longth | Integer | String | Stri | ing | String | String |
|-----------------------------------|--|---|--|-------------------------|--|---|
| String Length | Departme nt | Designated source column | 5 Financial Pla | v nning Node | 10 Department to be included in benchmarking activities. | 25 Financial Planning Node Type |
| Doloto Row | | Description 🔻 | FPN | ode 🔻 | CM_BMarkStatu 🔻 | FPType - |
| Column en that matches node | try 0 s the 5 1 0113 3012 5 01 58020 | EME Balance Sheet EME Clinton Assisted Living EME Clinton Retirement Properties EME Healthcare Financial Services EME Home Medical Services (FIXED) EME Medical Practice Solutions EME Ridgeland Assisted Living EME Senior Care Centers Of IL | MHS_BME MHS_BME MHS_BME MHS_BME MHS_BME MHS_BME MHS_BME MHS_BME | One of includ tra | the nodes led in the ansfer No No | BalSht Other Other Other Other Other Other Other |
| | 60000 | ENC Balance Sheet | MHS_MNC | | No | BalSht |
| | 67887 | ENC Phys Clinic-Neurosurgeon | MHS_Clinics | | No | Ancillary |
| | 67872 | ENC Women's Heart Clinic | MHS_Clinics | | No | Ancillary |
| | 30000 | EPG Balance Sheet | MHS_Clinics | | No | Other |

Even with prepopulated columns, you can still make selections from the drop-down menus. The Model drop-downs come from the Model column in the Model table, and the Node Type drop-downs are populated from the Node_Type column of the Node_Type table.

NOTE: Models selected from the DEPT table must be valid models that exist in the Models table, and Node Types must be valid note types that exist in the NODE_TYPE table.

For more information, see "Step 4: Select Management Reporting data options" in "Select years, sources, and data" in the online help.

Filter the list of models and nodes

If your organization has a large number of models or nodes, use the new Filters panel to filter the lists on the page to display only the models and nodes you want.

| ĺ | Select filters from th filter the list of FPN | his section to lode values | | | | | | | |
|-------------------------------------|--|-------------------------------|-----------------|---------------------------|---------|------------------|----------------------|------|-----|
| 7 👳 | from the DEP | T table | | | | | | ☆ | ? |
| Filters # | | | | | | | | | |
| MR: Model & Node Filters | Model & Node | e Selections | | | | | < PREV | NEXT | > |
| Choose a value for FPNode. | | 9 • | | | | | | | |
| FPType | Select which no | des to include, v | which model you | ı want to save data to, a | and the | node type | | | Min |
| Choose a value for FPType. | Includ New Jacobi | A COLUMN | | Node Description | | Model (required) | Node Type (required) | - i | |
| Entity | filter (move | on of FPType | | | | | | | |
| Choose a value for Entity. | Data On | tions page) | | | | ¥ | | • | |
| Budget Group | | uons page) | | BS | | • | | * | ^ |
| Choose a value for BudgetGroup. 👻 🗶 | New | CPN_IncomeStatement | | CPN_IncomeStatement | | • | | | |
| User Defined | New | EHS | | EHS | | • | | | |
| • × | New | EMC | | EMC | | • | | | |
| RE: Model & Node Filters | Select filters from | n this | | Exclude | | • | | • | |
| FPNode | section to filter F | PNode | | MHS_BME | | | | • | |
| Choose a value for FPNode. 🔶 🗶 | values from the R | FGroup | | MHS_Clinics | | • | | • | |
| FPType | table | | | MHS_Elim | | | | * | |
| Choose a value for FPType. | New | MHS_HealthSystem | | MHS_HealthSystem | | | | | |
| EP Model | New | MHS_HomeHealth | | MHS_HomeHealth | | • | | | |
| Choose a value for FPModel. | New | MHS_IncomeStatement | | MHS_IncomeStatement | | • | | • | |
| Easting | New | MHS_MedBldg | | MHS_MedBldg | | • | | | |
| Choose a value for Entity. | New | MHS_MMC | | MHS_MMC | | • | | | |
| Hard Bafford | New | MHS_MNC | | MHS_MNC | | • | | • | |
| v x | New | MHS_RCHS | | MHS_RCHS | | • | | * | |
| • * | New | MMA_HealthSystem | | MMA_HealthSystem | | • | | * | |
| Apply Clear All Cancel | New | Support | | Support | | • | | • | |
| | | | | | | | | | |

For more information, see "Select nodes, models, and node types" in the online help.

Save data to existing nodes

Previously, the Transfer to Financial Planning utility could only create new nodes, but now it can save new data to existing nodes. This gives you flexibility when sourcing data for your selected years. For example, you can use the utility in tandem with the Annual Rollforward Utility if you want to roll forward one or two years and then use the Transfer to Financial Planning utility to populate data for the other years.

| Nodel & | ating year:: & Nod | 2019 J FP FILE GROUP YEAR FP2020 J CP TABLE CP2020 e Selections | | | | |
|--------------|-----------------------|--|---|------------------------------|----------------------|----------|
| Select w | hich no | des to include, which model you | ı want to save data to, and th | e node type | | + vi |
| Include? | Node | FP Node | Node Description | Model (required) | Node Type (required) | |
| \checkmark | | ALL NODES | | FP_CityHith_Main v | • | |
| \checkmark | New | CPN_IncomeStatement | CPN_IncomeStatement | FP_CityHlth_Main | в | |
| \checkmark | New | EHS | EHS | MasterFacilityPlan 🔻 | EN | |
| \checkmark | New | EMC | EMC | FP_CityHlth_Main v | HPENT 🔻 | |
| \checkmark | New | Exclude | Exclude | FP_CityHlth_Main v | EL 🔻 | |
| \checkmark | New | MHS_BME | | Eastside Internal Medicine 🔻 | EN 🔻 | |
| \checkmark | 76 | MHS_Clinics System displays | the node | Eastside Internal Medicine 👻 | HPREV 💌 | |
| \checkmark | 77 | MHS_Elim numbe | er land and and and and and and and and and | Eastside Internal Medicine 🔻 | EL If a m | odel o |
| \checkmark | 78 | MHS_HealthSystem | MHS_HealthSystem | Eastside Internal Medicine 👻 | HP type | is inval |
| \checkmark | New | MHS_HomeHealth | MHS_HomeHealth | FP_CityHIth_Main v | outilit | y displ |
| \checkmark | 79 | MHS_IncomeStatement | MHS_IncomeStatement | Eastside Internal Medicine | B | rning i |
| \checkmark | New | MHS_MedBldg | MHS_MedBldg | Eastside Internal Medicine | E | |
| \checkmark | New | MHS_MMC | MHS_MMC | FP_CityHIth_TwinRivers | • | 4 |

The utility determines if a node already exists based on the FPNode and Description combination. If those are the same as an existing node in the database, then the utility uses the existing node. If the description changes for a node that was previously listed as matching, then the utility creates a new node.

For more information on selecting models and nodes, see "Select nodes, models, and node types" in the online help.

Fix FPCode mapping errors

New functionality in the **FPCode mapping updates** dialog provides more help with resolving code mismatches. Features include:

- New FSDetail Filter column:
 - Management Reporting FPCode Narrows the list of values displayed from the ACCT table's FSDetail column. You can use these FSDetail codes as a guide when determining what FPCode you should select for the New Mapping (FPCode) column.
 - **Rolling Forecast FPCode** Narrows the list of RFCODE.FSDetail values.
- FPCode Filter:
 - New filter option Potential Mismatches Filters the list to display what the utility determines to be potential mismatches between FPCodes. For Management Reporting, this compares what is in the ACCT table's FSDetail column with what is in ACCT_FPCODE validation table's FSDetail column for any given FPCode. Entries that do not match are displayed in this list.

For example, if a code has an FSDetail = R_NonOpRev, and the code is mapped to an FPCode that has an FSDetail = E_Salaries, this would be a mismatch.

• Column renamed for clarity from "Filter."

• FPCode Drop-down Filter renamed to "Limit FPCode Selections."

| Configure Mapping | | | | | × |
|--|--|--|--------------------------|----------|----------------|
| FPCode mapping updates | | | | | |
| Limited to 1,000 records. Use filters to reduce list to targeted g NOTE: values listed as "NA" will be excluded from the transfer t | roup of codes. To see all records, open th o Financial Planning | New option finds code that do not match | 25 | | |
| Product: | FSDetail Filter: | FPCode Filter: | Limit FPCode Selections: | | |
| Management Reporting - FPCode | Type to search | Potential Mismatches 🗸 | All | | |
| ACCT/Description | FSDetail | Current Mapping (FPCode) | New Mapping (FPCode) | Exclude? | |
| 50 - 7 vrge | | A_AR | Type to search 👻 | | × |
| 86 Determines source of | New filter limits the lists | A_AR | Type to search 🔻 | | |
| FSDetail and FPCode | in this dialog to | A_AR | Type to search 🔻 | | |
| 70 - Or Sischarge | ESDetail column | A_Cash | Type to search 🔻 | | |
| 13600 - Due From 3rd Party Payors | A_I nirdPartyRec | A_CurOtherAsset | Type to search 🔻 | | |
| 59 - Non Medical Supply Expense per Adjusted Discharge | BmarkAdjD | A_Inventory | Type to search 🔹 | | |
| 68 - Equipment Maintenance Expense per Adjusted Discharge | BmarkAdjD | A_Inventory | Type to search 🔻 | | |
| 67 - Insurance Expense per Adjusted Discharge | BmarkAdjD | A_LTA10 | Type to search 🔹 | | |
| 30 - Total Non Labor Expense as % of Net Operating Revenue | BmarkNOR | BmarkNOR | Type to search 🔹 | | |
| 31 - Professional Services Expense as % of Net Operating | BmarkNOR | BmarkNOR | Type to search 👻 | | |
| 32 - Purchased Services Expense as % of Net Operating | BmarkNOR | BmarkNOR | Type to search 🔹 | | |
| 33 - Total Other Expense as % of Net Operating Revenue | BmarkNOR | BmarkNOR | Type to search 🔹 | | |
| 34 - Utility Expense as % of Net Operating Revenue | BmarkNOR | BmarkNOR | Type to search 🔹 | | |
| 35 - Lease and Rent Expense as % of Net Operating Revenue | BmarkNOR | BmarkNOR | Type to search 🔻 | | - |
| | | | | | OK Apply Close |

• **Code mapping suggestions** – Now the FPCode mapping tool provides code mapping suggestions to help you resolve code mapping issues. For the most common mappings, the system displays suggestions in the far-right column.

| Configure Mapping | | | | | | × | |
|--|--|--------------------------|--------------------------|----------|---|----------|--|
| FPCode mapping updates | | | | | | | |
| Limited to 1,000 records. Use filters to reduce list to targeted group | Limited to 1,000 records. Use filters to reduce list to targeted group of codes. To see all records, open the Dimension Maintenance Utility. | | | | | | |
| NOTE: values listed as "NA" will be excluded from the transfer to Fir | nancial Planning | | | | | | |
| Product: | FSDetail Filter: | FPCode Filter: | Limit FPCode Selections: | | | | |
| Management Reporting - FPCode 👻 | 'A_AR';A_ARAllow';A_LTNot 🔻 | All | All | , | | | |
| ACCT/Description | FSDetail | Current Mapping (FPCode) | New Mapping (FPCode) | Exclude? | | 1 - C | |
| 13854 - Trust | A_LTNotesRec | A_CurOtherAsset | Type to search | · 🗌 | Suggested: A_LTOtherAsset | ^ | |
| 13855 - Due From Prof Liab Ins Trust | A_LTNotesRec | A_CurOtherAsset | Type to search | · 🗆 | Suggested: A_LTOtherAsset | | |
| 40000 - Capitation Adjustment | D_Contractual | D_IPDeduction1 | Type to search | - | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50000 - Medicare Allowance Adjustment | D_Contractual | D_IPDeduction1 | Type to search | · 🗌 | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50050 - Home Health Discount | D_Contractual | D_IPDeduction1 | Type to search | · 🗌 | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50100 - Mcare - Inpatient Discount | D_Contractual | D_IPDeduction1 | Type to search | - | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50150 - Mcare - Outpatient Discount | D_Contractual | D_IPDeduction1 | Type to search | - | Suggested: D_IPDeduction or D_OPDeduction | 1 H H | |
| 50164 - Mcare - Other Discount | D_Contractual | D_IPDeduction1 | Type to search | · 🗌 | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50170 - Mcare - Administrative Discount | D_Contractual | D_IPDeduction1 | Type to search | - | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50190 - Mcare - SNF Discount | D_Contractual | D_IPDeduction1 | Type to search | · 🗌 | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50500 - Medicaid Allow Adjustment | D_Contractual | D_IPDeduction1 | Type to search | · 🗌 | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50505 - Mcaid - Home Health Discount | D_Contractual | D_IPDeduction1 | Type to search | · | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50520 - Mcaid - Inpatient Discount | D_Contractual | D_IPDeduction1 | Type to search | • | Suggested: D_IPDeduction or D_OPDeduction | | |
| 50530 - Mcaid - Outpatient Discount | D_Contractual | D_IPDeduction1 | Type to search | • | Suggested: D_IPDeduction or D_OPDeduction | - | |
| | | | | | ок Apply | Close | |

For more information on resolving code mapping issues, see "Fix FPCode data mapping errors" in "Fix node and code mapping errors" in the online help.

Select Data Options page is read only for Rolling Forecast

The Select data options page (page 4) is no longer hidden when you select Rolling Forecast as a data source. Instead, the page displays as read only for pagination consistency in the utility.

| 4 | | |
|--|-----------|---|
| Select data options | | |
| Category | Selection | Notes |
| Jse Alternate Mapping for Balance Sheet Nodes? | No | Balance Sheet mapping will be based on DEPT.FPNode column. This option is only available if see |
| Vanagement Reporting FTE Source | ACCT | Configure if Hours & Salary will be provided via Account or by Jobcode |
| Default DEPT Table Column for Model selection (optional) | None | This option will set the Model for each Node in Step 9 based on the column mapping selected he |
| | None | This option will set the Node Type for each Node in Step 9 based on the column mapping selecter |

Redesigned Home page for Windows and Excel clients

The default home page used in the Windows and Excel clients has been updated with the current Axiom logo and a new look-and-feel.

| ANNOUNCEMENTS | CONTACTS | PHONE |
|--|------------|-------------|
| Management Reports are distributed 12th of each month. | | |
| • E-mail notifications will be sent when reports are available | | |
| Comments and Action Plans are required for outliers | | |
| | | |
| | | |
| CALENDAR | DASHBOARDS | KEY REPORTS |

Issues resolved in 2019.4

The following table lists the resolutions for issues addressed in 2019.4, released on December 16, 2019:

| Issue Description | Description |
|--|---|
| PFB-07667 - OP RVUs not showing in Key Op Stats on F/S Reports [TFS 36410] | Summary: Users who select Outpatient Revenue/Visit units (RVUs) on nodes such as Operations do not see an Outpatient RVUs line displayed in the statistics sections of the Financial Statements or the Financial Statements with Detail reports. |
| | Resolution: Corrected by adding OP RVUs to the appropriate section in both reports. |
| Annual Rollforward Utility Model Description error [TFS 39061] | Summary: In the Model Selections page (page 5) of the Annual Rollforward Utility, the Description column is displaying node descriptions instead of model descriptions. |
| | Resolution: Corrected by adjusting the code so that it pulls in the correct information for the model description. |
| Management Reporting Variance Analysis Report generates error upon Jaunch [TES 39075] | Summary: The Management Reporting Variance Analysis report produces an error when launched if the SuiteVariables for RFActiveFileGroup has a space in the name. |
| | Resolution: Corrected in the Variables tab by changing the formulas in the appropriate cells to remove spaces in the RFActiveFileGroup name. |
| DMU ACCT Selection requires refresh twice to display FPCode [TFS 39088] | Summary: When opening the Dimension Maintenance utility (DMU), if the user selects the ACCT dimension, no columns display until the user refreshes the data after the DMU opens. |
| | Resolution: Corrected by updating Axiom Query 1 to refresh automatically on open. |
| PFB-08042 - Scenario Review [TFS 39583] | Summary: The GETDOCUMENT link Go To Capital Analysis in the Scenario Review report does not work if the target sheet is hidden. |
| | Resolution: Corrected by changing the Capital sheet to Visible on the report's Control Sheet. |
| Transfer to Financial Planning bucket list | Summary: Clients who have Performance Reporting but not Budgeting are unable to use the Transfer to Financial Planning utility. |
| [TFS 39732] | Resolution: Corrected by changing "Budget Planning" to "Performance Reporting" on the Navigation tab. |

| Issue Description | Description |
|--|---|
| Transfer to FP - Product check is looking for 'Rolling Forecasting' rather than 'Rolling Forecast Quarterly' (and a couple more items) | Summary: In the first Configuration for Data Transfer page (page 2), of the Transfer to Financial Planning Utility, when a user tries to select Rolling Forecast as a file source option, either Rolling Forecast is not listed as an option, or selecting Rolling Forecast causes an error. |
| [TFS 39825] | to add the missing space. Added a check on the AdditionalLists tab to verify that the RF table exists. |
| Interactive User guide defects [TFS 40627] | Summary: Links to the online help in the Interactive User Guide are hard coded and therefore break when the related help topics are moved or changed within the Financial Planning online help. |
| | Resolution: Corrected by changing the hard-coded links to dynamic links using aliases. |

Manual setup instructions

There are no manual setup or configuration steps required for this release.